

Guide for healthcare professionals and organisations: How to raise queries about Disclosure UK data

June 2025



abpi

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2025

For healthcare professionals and healthcare organisations

If you are a UK-based healthcare professional (HCP) or healthcare organisation (HCO) and have received a letter or email notifying you that a pharmaceutical company has disclosed transfers of value about you on Disclosure UK, this short guide shows how to easily review the information and, if necessary, raise queries.

For more information about why the pharmaceutical industry discloses transfers of value to HCPs and HCOs, and why transparency is important, please visit www.disclosureuk.org.uk

Welcome to Disclosure UK

Please select the relevant link below depending on whether you would like to search for disclosure information about **healthcare professionals** (HCPs), **healthcare organisations** (HCOs), **patient organisations** or **members of the public**, or for a specific **pharmaceutical company**. (HCP search includes individuals defined as Other Relevant Decision Makers (ORDMs). See [ABPI Code of Practice](#) for the definition of ORDM.)

When searching for HCP or HCO information, please type the beginning of an individual's first name, last name, address, city, postal code, country, or a healthcare organisation name or address.

Hint: If you are searching for John Graham Smith from Bristol, you can type 'John Graham', 'John Smith', or 'Grah Smith' or 'John, Bristol' using any combination of multiple search criteria.

If you are a healthcare professional or healthcare organisation and have a question about published disclosure data, please log into the [private disclosure portal](#) and raise a query.

If you are a patient organisation and have a question about any published links, please contact the relevant pharmaceutical company for more information.

Healthcare
Professional



Healthcare
Organisation



Patient
Organisation



Pharma
Company



Members of
Public




Download Full Data Set

As well as searching the Disclosure UK database, you can also download the full dataset for healthcare professionals and healthcare organisations and explore the data further. [Click here to proceed.](#)

Reviewing information

1. Navigate to the private disclosure portal - <https://portal.disclosureuk.org.uk>. Your Disclosure UK letter or email provides you with login details, please enter these here. (To request your/your organisation's login details, contact disclosureuk@lists.candc-uk.com).
2. Once logged in, you can view the information as provided by the pharmaceutical companies. Where there is more than one year of data available, the most recent year of data will be highlighted. Review this data carefully to be assured that all is as expected and correct.
3. If you are happy and there is no action to be taken, log out and the data will be published on the Disclosure UK public search as detailed in your letter or email. You can log into the disclosure portal at any time to review this data again or raise a query.



Please Login

Username

Password

Log In


[Forgot Password?](#)

When logging in, please ensure that there are no spaces before or after the username or password.

If you are a healthcare professional (HCP) or healthcare organisation (HCO) and unable to log in, please contact disclosureuk@lists.candc-uk.com with your full name and practicing address to receive updated log in details.


If you are a pharmaceutical company and unable to log in, please contact disclosure@abpi.org.uk.

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Account

Log Out



2023


£8,975.82

2024

£1,298.67

Raise a General Query

Selected	Reference	Company Name	Year	Event Reg. Fees	Event Travel and Acc.	Contracted Services - Fees	Contracted Services - Expenses	Total
<input type="checkbox"/>			2024	£0.00	£0.00	£645.00	£0.00	£645.00
<input type="checkbox"/>			2024	£0.00	£0.00	£567.67	£86.00	£653.67



Raise a Query on Selected Rows

View Queries

To fully understand the disclosure data the [ABPI Code of Practice](#) should be consulted.

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Raising queries

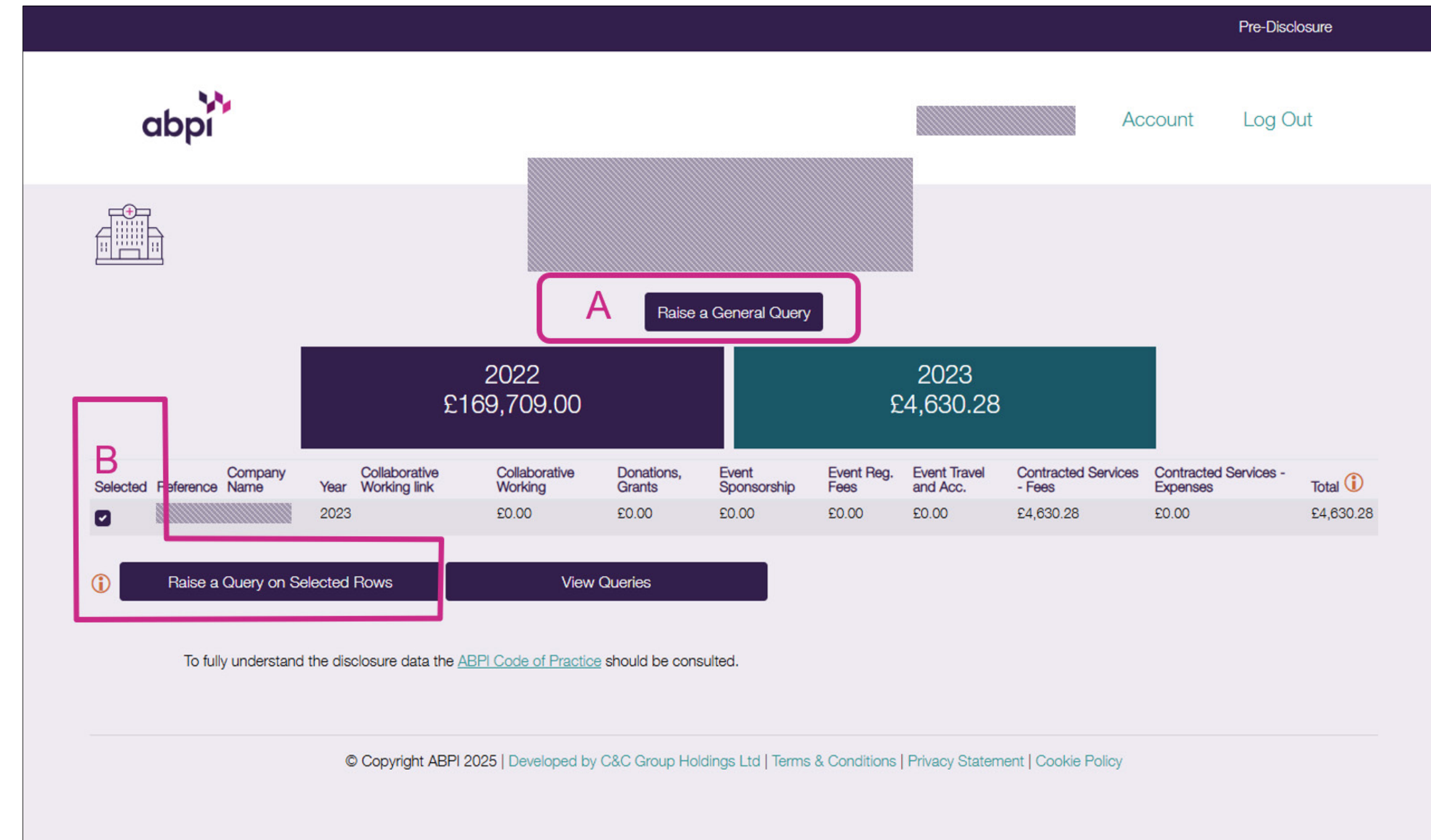
4. To raise a query about any of the information you can see, choose option A or B based on the type of query you'd like to raise:

Option A: Use the **Raise a General Query** button to:

- update your/your organisation name or address, or specialty
- request account mergers (if you have more than one set of login details)

Option B: Or, select a specific row(s) of data and use the '**Raise a Query on Selected Rows**' button to:

- request more info about a specific value/activity
- request a correction to a value or value category
- opt-out/object to publication (HCPs only¹)



The screenshot shows the ABPI Pre-Disclosure portal. At the top right, there is a 'Pre-Disclosure' label and links for 'Account' and 'Log Out'. The main content area displays the ABPI logo and a table of disclosure data. A pink box labeled 'A' highlights the 'Raise a General Query' button. Another pink box labeled 'B' highlights the 'Raise a Query on Selected Rows' button, which is located below a table where the first row is selected. The table has columns for 'Selected', 'Reference', 'Company Name', 'Year', 'Collaborative Working link', 'Collaborative Working', 'Donations, Grants', 'Event Sponsorship', 'Event Reg. Fees', 'Event Travel and Acc.', 'Contracted Services - Fees', 'Contracted Services - Expenses', and 'Total'. The data for 2022 shows £169,709.00 and for 2023 shows £4,630.28. The table also includes a row for 2023 with values for each category, totaling £4,630.28. Below the table, there is a 'View Queries' button and a note: 'To fully understand the disclosure data the [ABPI Code of Practice](#) should be consulted.' At the bottom, there is a copyright notice: '© Copyright ABPI 2025 | Developed by C&C Group Holdings Ltd | [Terms & Conditions](#) | [Privacy Statement](#) | [Cookie Policy](#)'.

¹ ABPI (2024) What is Legitimate Interests?

<https://www.abpi.org.uk/publications/what-is-legitimate-interests/>

Query form

5. You will be presented with the **Create Query** form. Please complete this form carefully and press 'Save' to submit the query:
- Select Query Type
 - Provide a contact email address (mandatory)
 - Provide a contact telephone number (optional)
 - Detail your query within the free text box. Please provide as much information as possible to help resolve your query
 - Press Save to submit

If you are an HCP, once you have saved your query the associated data will be suppressed and will not be published on the Disclosure UK public search until the query has been resolved and closed. (This excludes General queries raised using the 'Other' category.)

Queries raised by HCOs do not suppress relevant data.

Home / Create / Edit Query

Create Query

For

Reference	Company Name	Year	Institution	Address	Postcode	Collaborative Working link	Collaborative Working	Donations, Grants	Event Sponsorship	Event Reg. Fees	Event Travel and Acc.	Contracted Services - Fees	Contracted Services - Expenses	Total	
											0.00	0.00	4630.28	0.00	463

Query Type

Please select

Raised on behalf of

HCO

Contact Email

The email address provided will be used to contact you when the query is closed or updated. Update this email address from your Account page.

Contact Telephone Number

Please give details

Provide details to enable the pharmaceutical company to process your query. Raising an objection to publication? In line with UK data protection laws, if the pharmaceutical company is using the legal basis of Legitimate Interests to process data, please provide a clear reason for the objection to support compliant data processing. More information is available from the Resources section at www.disclosureuk.org.uk. Do not use this query form to request amendments to organisation/name speciality, or address. Instead, use the General query button from the home screen.

Save


Cancel

Resolution


- 6. To view the status of queries you've raised, select View Queries. Click on the Query ID to review the details:
- 7. If your query can be **resolved by our database partners** ('C&C Group BPO'), they will do so, and you will receive a portal notification via email when the query has been updated and/or closed.
- 8. If the query requires **resolution from a pharmaceutical company**, they will receive your query details and provide a response. They may also contact you directly via the email address or contact number provided on the query form.
- 9. You will receive a portal notification via email each time the query is updated, until it's closed.

If you are an HCP, when your query is closed the associated data is then unsuppressed and will be published on the Disclosure UK public search, as detailed in your letter or email.

Pre-Disclosure



Account Log Out



Raise a General Query

2022

£169,709.00

2023

£4,630.28

Selected	Reference	Company Name	Year	Collaborative Working link	Collaborative Working	Donations, Grants	Event Sponsorship	Event Reg. Fees	Event Travel and Acc.	Contracted Services - Fees	Contracted Services - Expenses	Total
<input type="checkbox"/>					£0.00	£0.00	£0.00	£0.00	£0.00	£4,630.28	£0.00	£4,630.28

Raise a Query on Selected Rows

View Queries

To fully understand the disclosure data the [ABPI Code of Practice](#) should be consulted.

View Queries

Query ID	Year	Type	Status	Raised Date	Raised By	Response	Last Updated	Assignee	Related PC
17837		HCO/HCP Address	Open	15/05/25 11:41			15/05/25 11:41	C&C Group BPO	
17836	2023	Clarification	Open	15/05/25 11:39			15/05/25 11:39	PC	

Prev

1

Next

Close





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MA-0189-0525

